



GE Lighting

1975 Noble Road
Cleveland, OH 44112
USA

Applies to GE Traffic LED Signal Modules purchased from GE between November 1, 2016 and the date on which this Limited Warranty document is later superseded.

GE Traffic LED Signal Modules - Five-Year Limited Warranty For GE GTx™ Pedestrian Signals, GTx™ Round Traffic Signal, GTx™ Arrow Signals, GT1™ Pedestrian Signals, RX11 Arrow Signals and DR2 Repeater Signals

LIMITED WARRANTY: Subject to the terms and conditions specified in this Limited Warranty, GE Lighting ("GE"), a business of General Electric Company, warrants that GE Traffic LED Signal Modules (each a "Product" and collectively, "Products"), when purchased directly from GE, comply with GE's published specifications and will be free from defects in material and workmanship for five (5) years from the date of manufacture and meet the light-emitting requirements defined in the following Performance Specifications.

GTx™ and GT1™ Pedestrian Signals: ITE PTCSI – Light Emitting Diode (LED Signal Modules dated 8/4/10)
GTx™ Round Signals: ITE VTCSH – LED Circular Signal Supplement dated 6/27/05¹
GTx™ Arrow Signals: ITE VTCSH - LED Vehicle Arrow Traffic Signal Supplement dated 7/1/07
RX11 Arrow Signals: ITE VTCSH - LED Vehicle Arrow Traffic Signal Supplement dated 7/1/07²
DR2 Repeater Signals³

REMEDY: If a Product fails to meet the warranty set forth above, then GE will, at its option, either (i) repair the defective Product, (ii) provide a free replacement Product or replacement parts, F.O.B. GE's warehouse, or (iii) refund the purchase price paid to GE for the Product or replacement parts. Any replacement Product or part will be comparable in function, but may not be identical in appearance to the original. The replacement or repaired Product is warranted for the remainder of the original warranty period. GE is not responsible for labor and other costs associated with removal or reinstallation.

TERMS AND CONDITIONS: This Limited Warranty is VOID if Purchaser or the user fails to comply with any applicable instructions and recommendations of GE; if any components are replaced with components of other manufacturers; or if the Product is operated outside the specified electrical values or is subject to abnormal use or stress, including under/over voltage conditions, excessive switching cycles, and operation in environmental conditions (e.g., ambient temperature) outside normal specified operating range.

GE shall not be responsible for product advice or assistance that GE provides as a courtesy; removal or reinstallation of Product(s), or any failure of Products that result from external causes, including, but not limited to, acts of God; defects or damage as a result of accident; power surges that exceed product specification; improper power supply; fault or negligence of the Purchaser or user; improper or unauthorized use, installation, handling, storage, maintenance, alteration or purchaser modification (including, but not limited to, design that was tested and approved by the DOT, or variations that are equivalent in function); improper service or repair; any abuse, misuse (including, but not limited to, operation at temperatures above 74°C, as measured on the exposed rear of the module, or voltage levels outside the rated range), operation in continuous flashing mode or duty cycle exceeding normal operating range for traffic signals; gradual degradation of luminous intensity over time; abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI), in Canada, the Canadian Standards Association (CSA), Europe (CE), Australia (C-Tick); or any cause other than a defect in the material or workmanship of the Product itself.

This limited warranty extends only to Purchaser, but GE will honor, under the terms of this Limited Warranty, valid warranty claims by Purchaser arising from a failure to meet the above warranty when the Product has been resold in new condition and used only by the original end user.

HOW TO MAKE A WARRANTY CLAIM: GE must issue a Return Material Authorization (RMA#) for all requests for warranty review. To make a warranty claim, retain the failed Products and notify your GE sales or customer service representative in writing within thirty (30) days of the failure. After contacting GE and receiving an RMA number, Purchaser shall promptly return the Product after receiving instructions regarding if, when, and where to ship the Product. The Product must be returned within 10 days of receiving RMA number, and the shipping box must be clearly marked with RMA number. Failure to follow this procedure shall void this Limited Warranty. GE reserves the right to examine all failed Product to determine the cause of failure and patterns of usage and shall be the sole judge as to whether any Product is defective and covered under this Limited Warranty.

LIMITS OF LIABILITY: THE FOREGOING LIMITED WARRANTY CONSTITUTES THE SOLE AND EXCLUSIVE WARRANTY AND REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF GE FOR THE SPECIFIED LED PRODUCTS AND IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR STATUTORY. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL GE BE LIABLE FOR ANY OTHER COSTS OR DAMAGES INCLUDING LOST PROFITS, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES. THIS LIMITATION OF LIABILITY MAY NOT APPLY TO DAMAGES RELATED TO PERSONAL INJURY OR DEATH IN JURISDICTIONS WHERE SUCH DAMAGES MAY NOT BE DISCLAIMED AS A MATTER OF LAW.

¹DRx-xxFB-VLA-032 Signals also meet Standard Specifications, State of California Business, Transportation and Housing Agency Department of Transportation (Caltran), 2010

²May not apply to all yellow modules; contact your GE sales representative.

³No applicable specification